

RISK MANAGEMENT AND HAZARD IDENTIFICATION – ANZAC Parade Walking Tour

Description of Risk /Hazard	Impact	Likelihood	Consequence	Risk Rating	Current Controls	Revised Risk Rating and Owner
Trips, slips or falls – The uneven terrain across ANZAC parade and varied steps, water features and ramps present a risk for staff, volunteers and visitors to potentially trip, slip or fall.	Medical treatment required for one or more persons.	Possible	Moderate	Medium	Staff and volunteers conducting the tours, will warn visitors to be mindful whilst walking across ANZAC parade to prevent any accidents. They will also lead the walk, guiding visitors through the safest pass to follow. Staff on site are first aid qualified.	Medium
Noise hazards- Continuous construction work, gardening, and traffic noises could cause discomfort or damage to visitors and staff.	Insignificant injury or ailment, no treatment required.	Likely	Insignificant	Low	Nonapplicable. Part of the tour process is the constant verbal engagement from our staff with our visitors, preventing the use of any noise cancelling PPE.	Low
Traffic interactions hazards - Tours across ANZAC Parade require groups to move across roads, with the attractions located directly near a road with constant traffic.	Medical treatment required for one or more persons.	Possible	Moderate	Medium	Staff and volunteers conducting the tours, will warn visitors that the current tour will require road crossing, and that no one is to cross the road, unless safely indicated by the traffic lights. They will also lead the walk, guiding visitors through the safest pass to follow.	Medium
Environmental factors hazard – As this tour is conducted outdoors, extreme weather conditions could lead to illness and or injuries.	Medical treatment required for one or more persons.	Possible	Moderate	Medium	Elimination/Substitution/PPE - Should weather forecast indicate extreme weather conditions (heat, rain, hail, high winds) the visitors will be contacted and informed that any tours on that day will be cancelled, providing virtual alternatives as part of the education program. Groups are recommended to have walking shoes, water bottles, sunscreen, and hats for the walk, and to have warm clothes in winter.	Low
Physical hazards – Some protruding features of the monuments as well as their metal composition, can present an injury risk when unmoderated contact is made with a staff or visitor	Minor injuries or ailments. First aid treatment required.	Unlikely	Minor	Low	Staff and volunteer will identify any hazards and risks with specific monuments and communicate them to visitors to prevent any injuries.	Low